

University of Florida | Educational Affairs  
Faculty Development Series Jacksonville 2025

**CLER'ing up the Mystery: How to Teach a Culture of Safety**

02/06/2025 | 12:00 PM - 01:00 PM | Jacksonville, FL

**Presented By:**

Carol Diachun, MD

Dr.

University of Florida College of Medicine

Susan Hendrickson, RN, CPHQ, FACHE, FNAHQ, LSSBB

Division Director

UF Health Jacksonville

Abby Higgenbotham, MHA, CPPS

Patient Safety Specialist

UF Health Jacksonville

**Learning Objectives:**

Upon completion of this activity, participants should be able to:

- 1 Discuss how Just Culture is fundamental for a Patient Safety Culture
- 2 Identify three characteristics of a Just Culture
- 3 Describe the three duties in the Just Culture model
- 4 List the 5 behaviors that exist in the workplace and identify an appropriate action

**Faculty & Planner Disclosures**

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<b>Name of individual</b>	<b>Individual's role in activity</b>	<b>Nature of Relationship(s) / Name of Ineligible Company(s)</b>
Carol Diachun, MD	Faculty, Other Planning Committee Member	Nothing to disclose - 11/20/2024
Susan Hendrickson, RN, CPHQ, FACHE, FNAHQ, LSSBB	Faculty	Nothing to disclose - 12/04/2024
Colleen Kalynych, EdD	Course Director	Nothing to disclose - 07/25/2024
Elisa A Zenni, MD	Other Planning Committee Member	Nothing to disclose - 07/25/2024
Jessica O'leary, PhD	Administrative Contact	Nothing to disclose - 07/25/2024
Charity Snodgrass, Other	Activity Administrator	Nothing to disclose - 01/07/2025

Abby Higgenbotham, MHA, CPPS	Faculty	Nothing to disclose - 11/20/2024
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**Accreditation**

The University of Florida College of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

**Credit**

The University of Florida College of Medicine designates this live activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Activity ID: 6589